

How CarbonSuite supports JT's ESG commitments.



OBJECTIVE

Founded in 1895, JT is a full service global connectivity and business enterprise provider, offering a full range of communications services and solutions. Headquartered in Jersey, Channel Islands, JT employs 480 people across the world, serving residential and business customers across the Channel Islands, as well as a growing International business providing global services such as Mobile Intelligence, critical fraud protection, SIM swap identification, mobile number portability, enterprise messaging and sponsored roaming solutions. JT's ESG commitments sit at the very core of their business strategy, reducing their Scope 1 + 2 emissions by 41% since 2020. As a NetSuite customer, JT was looking for a built-in solution to improve their emission reporting, in order to improve the accuracy of their data and highlight trends in real-time.

SOLUTION

CarbonSuite's Corporate Carbon Accounting SuiteApp was implemented for JT. With support from the CarbonSuite team, JT was able to install and configure the SuiteApp in their NetSuite account and **immediately automate their carbon accounting process**. This data serves as a key input to JT's monthly and annual ESG update, providing audit-ready data that is accurately aligned to their financial data.

BENEFITS

Complex Calculations Made Simple

JT has complex emissions calculations across Scope 1, 2, and 3. For example, they track emissions from refrigerant leaks in facilities, electricity emissions based on various market-based emission factors, and the emissions from the use of their sold products (mostly networking equipment and other digital hardware). Automation from CarbonSuite not only dramatically reduced the time and effort required for these calculations but provided JT with timely emissions reporting allowing them to focus their strategy.

Accounting Team Enabled

Led by financial controller, Hannah Mitchell, JT was able to integrate carbon accounting into their existing accounting workflows. **This saved the team time, improved data accuracy, ensured security of sensitive financial data, and enhanced reporting with ready-to-use dashboards.** Additionally, since the accounting team was already familiar with NetSuite, they were able to quickly understand and use the SuiteApp functionalities.

Hands-on Support

CarbonSuite provided dedicated support throughout the implementation and beyond, with real expertise in emission reporting that JT could easily understand. This ensured that the data was recorded correctly and that the JT team was fully trained on the system and confident in its output.



"Efficient reporting relying on automation from CarbonSuite has **allowed us to focus more time on our action plan** and spotting trends in the data, highlighting real areas of focus as we embed sustainable decision-making across our entire business."

CarbonSuite have been a great partner to JT. The NetSuite build allows us to monitor and track out emissions, accurately and in real-time. It has taken away hours of manual reporting and provides an easy to use dashboard for stakeholder view and engagement. Efficient reporting has allowed us to focus more time on our action plan and spotting trends in the data has highlighted real areas of focus as we embed sustainable decision-making across our entire business. **The team at CarbonSuite have been superb** from implementation to on-going support – **they act as an extended part of JT**, making correspondence easy, timely and efficient.



Hannah Mitchell
Financial Controller, JT

